

# Quality Policy

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Fairbrother is committed to the production of innovative, quality work in a safe, efficient and environmentally responsible manner.

This commitment means we shall:

- Produce quality work as the accepted standard
- Establish, maintain, monitor, review, audit and continually improve the company's management system consistent with the requirements of ISO 9001:2015 Quality Management System
- Establish, review and communicate measurable objectives and targets to ensure the ongoing development of our Quality Management System
- Work in partnership with our employees, sub-contractors, suppliers and other stakeholders to ensure expectations of clients are met
- Through regular training, inductions and consultation, encourage all employees to integrate quality management into the way we work
- Consult regularly with employees to foster continuous improvement and innovation
- Comply with all industry standards, codes of practice, legal and other requirements
- Embrace client feedback and implement actions to enhance continual improvement
- Provide leadership with quality policy and plans that support the company's strategic direction

Management shall make certain all reasonable and practical steps are taken to ensure this commitment is upheld.

A handwritten signature in black ink that reads 'Craig Edmunds'.

Chief Executive Officer  
Fairbrother Group  
16 October 2019