

**Aim and Scope**

Fairbrother is committed to the production of innovative, quality work in a safe, efficient and environmentally responsible manner.

This policy applies to all Fairbrother operations, and is observed by all directors, employees, contractors and other workers.

**Policy Statement**

Our commitment means we shall:

- Produce quality work as the accepted standard.
- Establish, maintain, monitor, review, audit and continually improve the company's management system consistent with the requirements of ISO 9001:2015 Quality Management System.
- Establish, review and communicate measurable objectives and targets to ensure the ongoing development of our Quality Management System.
- Integrate design management principles into all stages of project delivery to ensure functionality, compliance, and innovation. Design processes will be planned, reviewed, and verified to meet client requirements and align with Fairbrother's quality objectives.
- Work in partnership with our employees, sub-contractors, suppliers and other stakeholders to ensure expectations of clients are met.
- Through regular training, inductions and consultation, encourage all employees to integrate quality management into the way we work.
- Consult regularly with employees to foster continuous improvement and innovation.
- Comply with all industry standards, codes of practice, legal and other requirements.
- Embrace client feedback and implement actions to enhance continual improvement.
- Provide leadership with quality policy in strategic, business and operational planning.

**Related Documents & References**

ISO 9001:2015 Quality Management System.

**Accountability**

Management shall make certain all reasonable and practical steps are taken to ensure this commitment is upheld.

The Executive Management Team is accountable to the Chief Executive Officer for ensuring this policy is understood and implemented.



Kurt Arnold  
Chief Executive Officer