



I am pleased to present our Facility Management Capability Statement for your review. As part of the broader Fairbrother business, we bring decades of experience and a

commitment to excellence in maintaining and enhancing facilities across Tasmania and Regional Victoria. Our team provides a broad and diverse range of services, including planned, responsive, and minor works, ensuring that all aspects of building maintenance and management are expertly handled.

We pride ourselves on offering a flexible approach to facility management. Our planned maintenance services cover everything from scheduled and statutory maintenance to lifecycle asset management, ensuring that your facilities remain safe, compliant, and operationally efficient. When the



unexpected occurs, our responsive maintenance team is ready with 24/7 support, handling rapid response needs, and insurance work, ensuring minimal disruption and allowing your business to continue to operate with confidence.

Our expertise in minor works enables us to manage refurbishments, fit-outs, and property upgrades. Our team has successfully delivered projects across various sectors, including correctional, health, education, and housing, demonstrating our ability to handle a diverse range of projects.

Operating statewide across Tasmania with offices in Hobart, Devonport, and Launceston, and serving Regional Victoria from our offices in Bendigo, Warnambool, Geelong and Western Melbbourne, we provide comprehensive coverage across both states. Our extensive network of skilled subcontractors and suppliers ensures that we can deliver tailored, reliable solutions wherever you need them. This statewide reach, combined with our in-house team of experienced facility managers and tradespeople, enables us to offer flexible and consistent high-quality service.

At Fairbrother Facility Management, our commitment to quality, safety, and environmental sustainability is embedded in everything we do. We are dedicated to not just meeting but exceeding our clients' expectations through proactive communication, integrity, and a steadfast commitment to achieving the best possible outcomes.

We are proud of the relationships we have built with our clients and are dedicated to delivering a superior service experience that fosters long-term partnerships. Thank you for considering Fairbrother Facility Management. We look forward to the opportunity to work with you. Should you require any further information, please do not hesitate to contact us.

Richard Colman Manager - Facility Management







Company Founders
Royce and Thea Fairbrother

For more than 50 years, Fairbrother has built a reputation for quality and excellence in the Australian construction industry.

Established in 1972 as a small, familyowned and operated business in the northwest of Tasmania, Fairbrother has steadily grown to become a nationallyrecognised leader in the building and construction industry in Australia.

In 2004 we launched our Facility
Management business unit, starting
with the comprehensive 15-year Risdon
Prison contract. Since then, Fairbrother
Facility Management has significantly
expanded its capabilities and now boasts
over 40 employees.

Our Facility Management division offers services across Tasmania and Victoria, including King and Flinders Islands.

Our Locations



Who We Are

Our Purpose

To provide a workplace founded on our Guiding Principles where our people can learn and grow to their highest potential.

Our Vision

A symbol of excellence in the Australian construction industry.

Our Guiding Principles

- Valuing our people and their individual strengths as the company's greatest asset
- Embracing quality in everything we do
- ◆ Instilling honesty, integrity and professionalism in everything we do
- Demonstrating and rewarding a never ending commitment to innovation and continuous improvement
- Providing career path opportunities for all our people, including ongoing training for skills advancement and development
- Providing appropriate recognition, encouragement, and reward to our employees for their accomplishments
- Working together as a team for the achievement of a common goal
- Providing unparalleled service to our customers
- Having the courage to do the difficult things
- Using open and effective communication at all times
- Maintaining a proactive, positive, compassionate, and caring attitude
- Exhibiting loyalty to our company, our colleagues, and our clients
- ◆ Demonstrating a commitment to the health and safety of our people
- Respecting and caring for the environment
- Passionately believing in our company and our people
- Working to receive a satisfactory profit for our work
- Contributing as good corporate citizens to the well-being of our community on an ongoing basis

Our Values

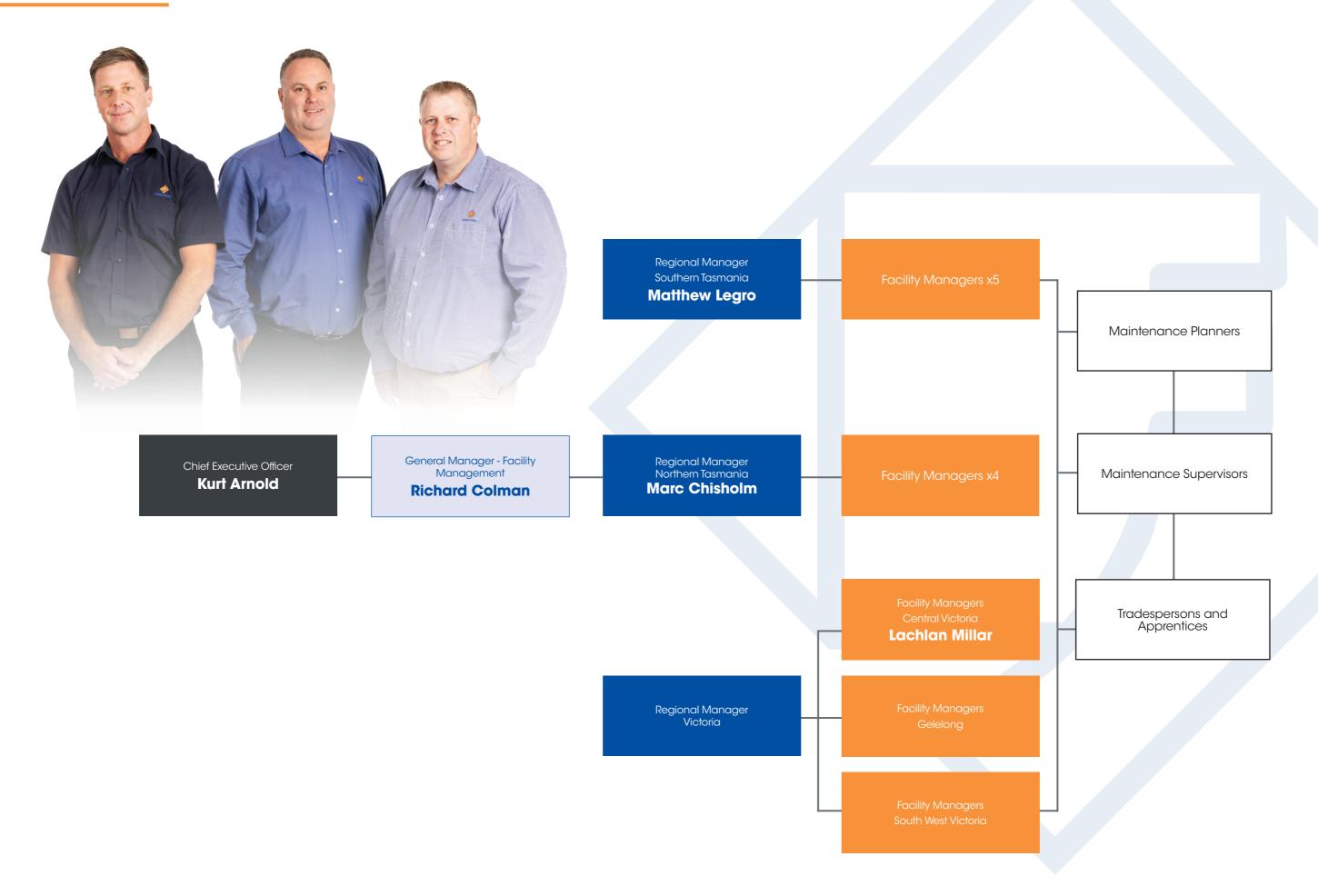
Our people above all else
Honesty and integrity at all times
Quality work as the accepted standard
Innovation and continuous improvement
Community Contribution

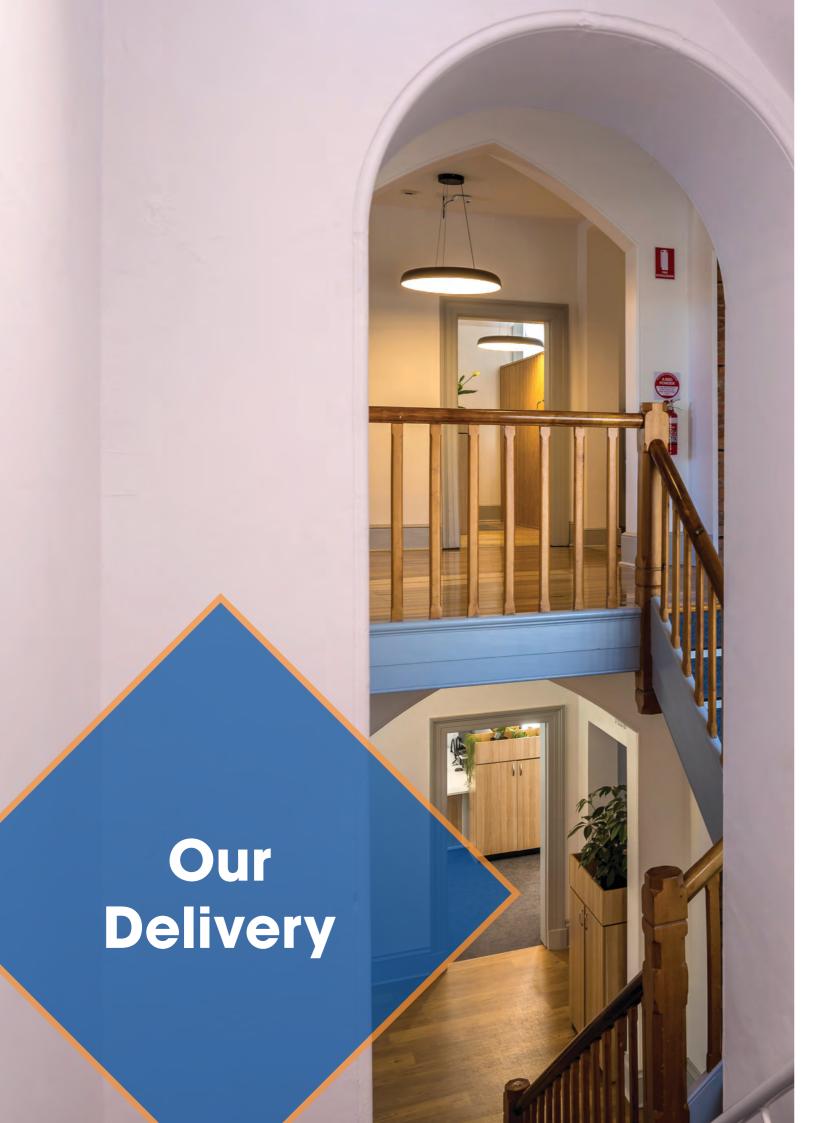


A strong brand which enjoys a prominent, positive reputation in both the business and broader community



Our Team





A flexible and innovative approach to business



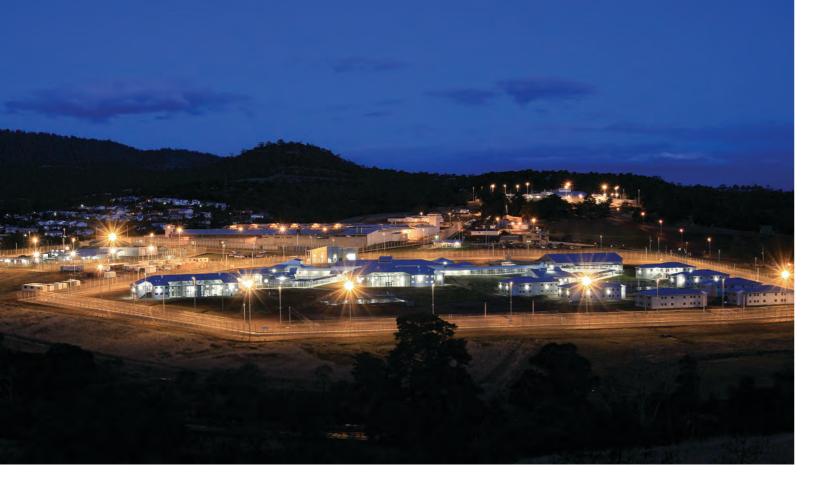
Our Resources

The success of our business is due to the calibre of people we employ, and the strong, cohesive relationships that we have forged with a pool of quality, dependable subcontractors and suppliers.

The Fairbrother Facility Management team consists of Facility Managers and Maintenance Tradespeople each carefully selected for their commitment to owning and solving customer problems.

Our Facility Managers are expert project and contract managers with a steadfast commitment to our company's values.

Our tradespeople traditionally come from construction backgrounds and have a broad range of experience across a wide array of trade disciplines to ensure a comprehensive support network.





Planned Maintenance

We offer comprehensive building maintenance services designed to anticipate and meet your business needs while minimising costs and disruptions.

Our expertise includes scheduled maintenance to prevent issues before they arise, statutory maintenance to ensure compliance with standards and regulations, and lifecycle maintenance to optimise asset longevity.

We also provide centralised and inhouse asset management services, condition assessments, and the development of detailed costed maintenance plans.

With Fairbrother, all your maintenance needs are expertly managed, providing you with reliable and efficient services.





Responsive Works

We understand the impact building defects and breakdowns can have on your business. That's why we offer a 24/7, 365-day responsive maintenance service to minimise disruptions and keep your operations running smoothly.

Our services include after-hours rapid response for emergencies, general repairs and maintenance, and emergency maintenance to address issues like storm damage, fires, and vandalism.

As a trusted provider to the insurance industry, we also handle insurance quotes and repairs, ensuring your facility is safe, secure, and operational as soon as possible.





Minor Works

Our Facility Management Division is perfectly positioned to manage a wide array of minor works projects. Whether it's a smaller outdoor deck, or the installation of high-tech equipment, our team have experience in a diverse range of small projects across sectors including education, justice, health, and more.

The Fairbrother Facility Management advantage is having a leading commercial construction company backing everything we do. This gives us ready access to additional resources, allowing us to scale efficiently and ensure your project is delivered on time and on budget. From minor capital works to property upgrades and remodelling, we have the capacity and experience to deliver a seamless process, every step of the way.



