



# Fairbrother

FACILITY MANAGEMENT



Capability Statement  
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## FACILITY MANAGEMENT

### Fairbrother Pty Ltd

ACN: 009 510 561

ABN: 51 009 510 561

**Registered Business Address:** 12 Stony Rise Road,  
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**E-mail:** [info@fairbrother.com.au](mailto:info@fairbrother.com.au)

**Web:** [www.fairbrother.com.au](http://www.fairbrother.com.au)

#### **Builders Licence Numbers:**

- TAS: CC1466Z
- VIC: CBU29619

#### **Insurances (CGU Insurance):**

- Construction Works: Policy No. 01D 8467167
- Public Liability: Policy No. 01D 8467167 (\$20 million)
- Worker's Compensation: Policy No. 05-9082

**Bank:** National Australia Bank

## About Fairbrother Facility Management

The Fairbrother name stands for 'excellence' - a term that reflects the calibre of our people, the quality of our work, and the way in which we conduct ourselves in business and in the broader community. In servicing your maintenance needs, 'excellence' is the benchmark that we strive to achieve.

Established in 1973 as a small, family-owned and operated business in Tasmania's northwest, Fairbrother has steadily grown to become a recognised leader in the facility management, construction and joinery industries. Supported by our complimentary business units and partners, Fairbrother Facility Management offer a broad capability encompassing all aspects of building maintenance and minor works.

Our core business encompasses three main streams including Planned Maintenance, Responsive Maintenance and Minor Works.

#### **Planned Maintenance**

- **Scheduled maintenance**
- **Statutory maintenance**
- **Lifecycle maintenance & replacement**
- **Centralised & in-house asset management**
- **Condition assessments**
- **Development of costed maintenance plans**
- **Consultancy services**

#### **Responsive Maintenance**

- **After hours rapid response**
- **General building repairs & maintenance**
- **Emergency maintenance**
- **Insurance repair work**
- **Subcontractor coordination**
- **Equipment breakdown services & fault finding**

#### **Minor Works**

- **Refurbishments**
- **Reconfigurations**
- **Fit-out management**
- **Minor capital works & remodelling**

Over the years we have built up an impressive list of valued clients representing a variety of industry sectors. In many cases our relationships are well established whilst in other cases we are starting out on a mutually beneficial partnership based on respect and a desire to see our clients' businesses prosper.

Fairbrother Facility Management services clients across the commercial, industrial, residential, energy, healthcare, penal and other secure institutions, transport, manufacturing, emergency services, government and civic, educational and entertainment industries.

## Our Resources

The success of our business is due to the calibre of the people that we employ and the strong, cohesive relationships that have been forged between our business and a pool of quality, dependable subcontractors and suppliers. The Fairbrother Facility Management team consists of Facility Managers and Maintenance Tradespeople - each one carefully selected for their commitment to owning and solving a customer's problem.

Our Maintenance Tradespeople come from construction backgrounds, many having worked extensively in the building industry but with the added benefit of broad ranging experience across a wide array of trade disciplines. Coordinating and overseeing their work, our Facility Managers are expert project and contract managers with a steadfast commitment to serving our clients with distinction.



Because maintenance requirements come in many forms, Fairbrother also maintains a pool of pre-approved sub-contractors and suppliers. Through this extensive network we are well placed to deal with any maintenance issue; from structural to electrical, mechanical to hydraulic and all other specialist trades.

Fairbrother approved subcontractors are measured and selected against a range of criteria including:

- The quality of their work
- Price and value for money
- Quality, safety and environmental credentials
- Technical competence and equipment
- Resource availability and capacity to deliver in the time required
- Financial capacity and the ability to comply with contractual requirements and workplace relations provisions.

Finally, supporting our business operations is a team of skilled administration and professional roles encompassing Accounting, Business Administration, Human Resources, Information Technology and Quality, Safety & Environmental Compliance.

## Quality, Safety & Environment

The Fairbrother 'Total Integrated Management System' deals with quality, occupational health & safety, and environmental risk management as integral aspects of the way we work.

Our quality management system encompasses the tendering/negotiation phase, project planning, monitoring and auditing of project activities, and the process of post implementation review. This system has been designed to deal effectively with maintenance and minor works contracts.

In regard to workplace health and safety, we directly employ a team of professionals to provide support, monitor compliance and drive continuous improvement. Additionally, all of our managers and supervisors have been trained to manage occupational health & safety and from a cultural standpoint, all of our people have undergone behavioural safety training.

Environmental aspects and impacts are also proactively managed. As with quality and safety, responsibility for environmental risk management has been devolved through our management structure, to ensure that all of our people play a key role in preventing damage to our natural environment.

## Pre-qualification & Certification

Fairbrother Facility Management is proud to be one of very few facility management organisations to hold third party accreditation for its management systems:

- AS/NZS ISO9001:2008 for Quality Management Systems
- AS/NZS 4801:2001 for Occupational Health & Safety Management Systems
- AS/NZS ISO14001:2004 for Environmental Management Systems.

In addition, our business has been accredited by the Federal Safety Commission to the Australian Government Building & Construction OHS Accreditation Scheme (Accreditation No. 0113).



## Planned Maintenance

Anticipating your building maintenance needs is the best way to contain costs and minimise disruption to your business in the long-term.

Fairbrother Facility Management is capable of providing expert advice and a diverse range of services to ensure that all of your maintenance needs are carefully managed, according to your business needs and with the essential health and safety requirements in mind.

Our scope of work encompasses:

**Scheduled Maintenance** - safeguarding your investment through timely preventative maintenance and repairs.

**Statutory Maintenance** - ensuring that your building meets the applicable standards, codes and regulations.

**Lifecycle Maintenance & Replacement** - managing your building assets to maximise their useful life whilst ensuring the timely replacement or repair of building components and fabric.

**Centralised & In-House Asset Management** - providing an outsourced asset and facility management service from the convenience of your premises, or ours.

**Condition Assessments** - helping building owners/managers to budget for maintenance based on risk.

**Development of Costed Maintenance Plans** - development of detailed costed maintenance plans.

**Consultancy Services** - providing expert support and advice for all your facility management needs.



## Responsive Maintenance

We understand the impact that building defects and breakdowns can have on your business. To ensure that any problems that arise result in the absolute minimum of disruptions to your operations, we provide a 24 hour, 7 day a week, 365 day a year responsive maintenance service. Our role is to provide peace of mind so that you can go on running your business safe in the knowledge that someone else is dealing with your building problems.

Our scope of work encompasses:

**After Hours Rapid Response** - providing peace of mind outside normal business hours, 24/7, 365 days a year.

**General Repairs & Maintenance** - undertaking non-urgent day-to-day repairs and maintenance on an as-needs basis.

**Emergency Maintenance** - making your facility safe, secure and fit for purpose following unexpected events such as storms, water inundation, fires, vandalism or break-ins.

**Insurance Quotes and Repairs** - as an experienced and trusted service provider to the insurance industry, we can assist with insurance repairs or quotes for claims.



## Minor Works

With almost four decades of experience in building construction and joinery manufacture, we are ideally placed to deliver a wide range of minor works projects.

From office refurbishments and reconfigurations to showroom, office and retail fit-outs, we have the proven capability to deliver to your exact specifications. And if you need a builder to assist with structural works or a completely new build, our people are amongst the very best in the industry.

With the added advantage of a leading commercial construction company backing our every step, we have ready access to additional resources to ensure that your job is delivered on time and on budget, every time!

Our scope of work encompasses:

**Refurbishments**

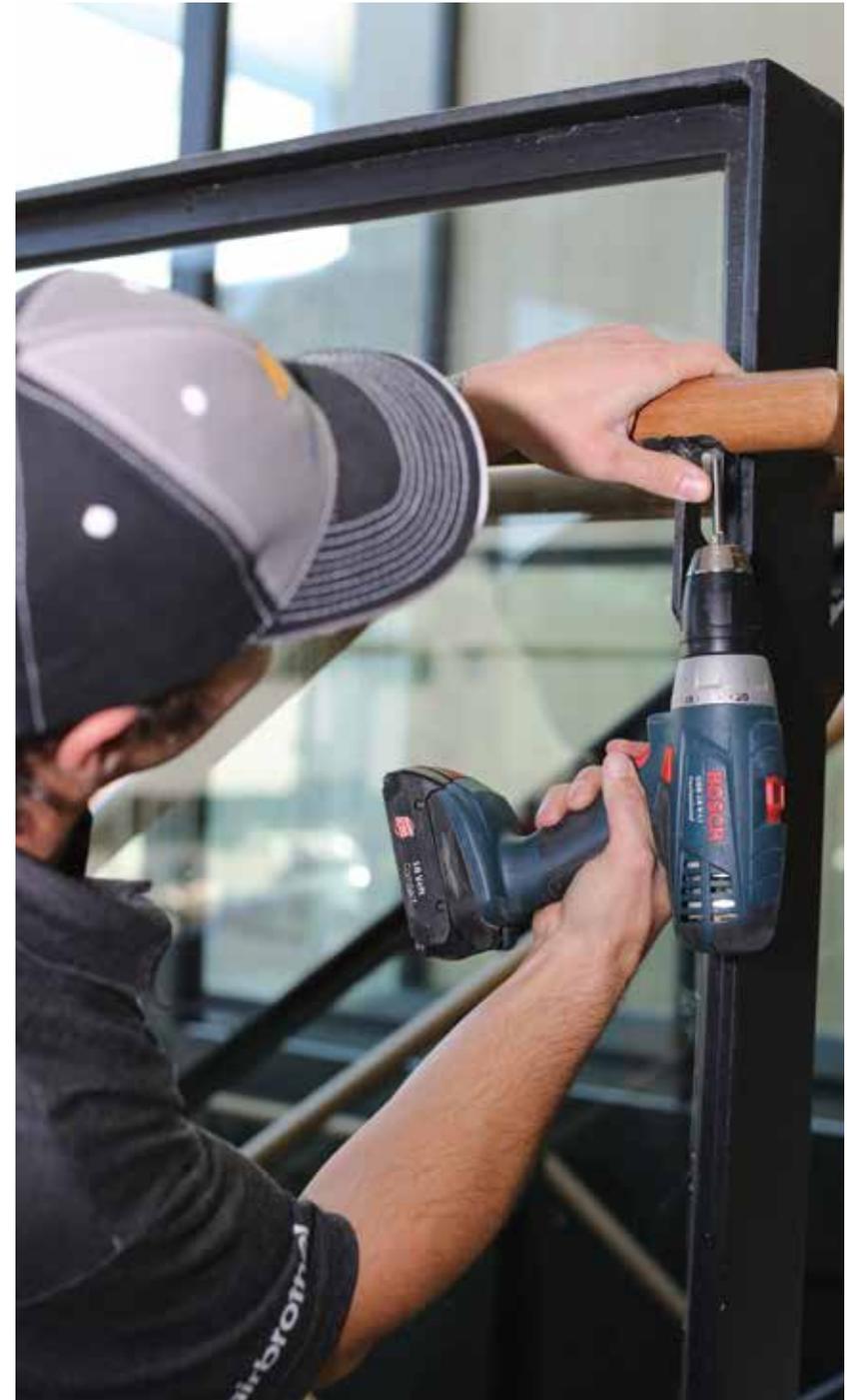
**Reconfigurations**

**Fit-out & Shopfitting**

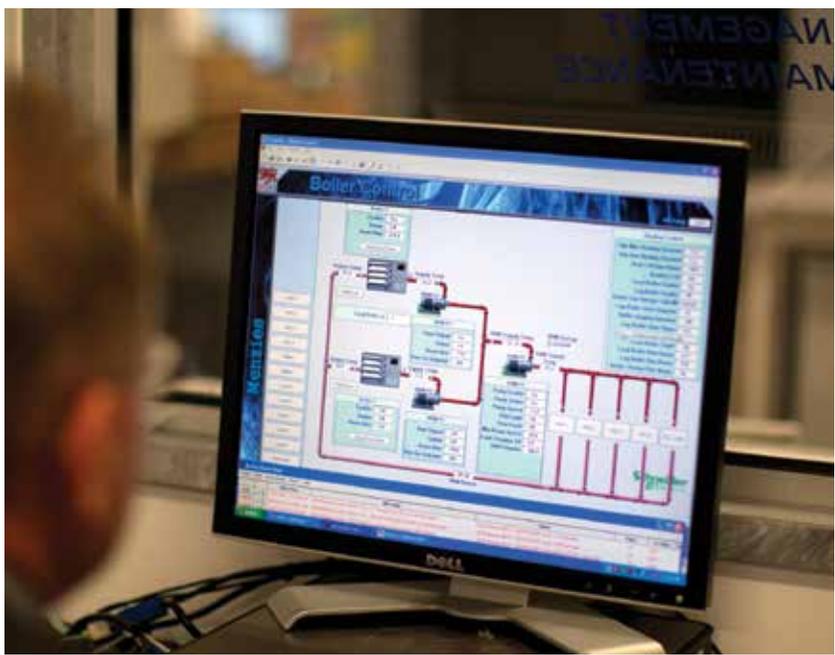
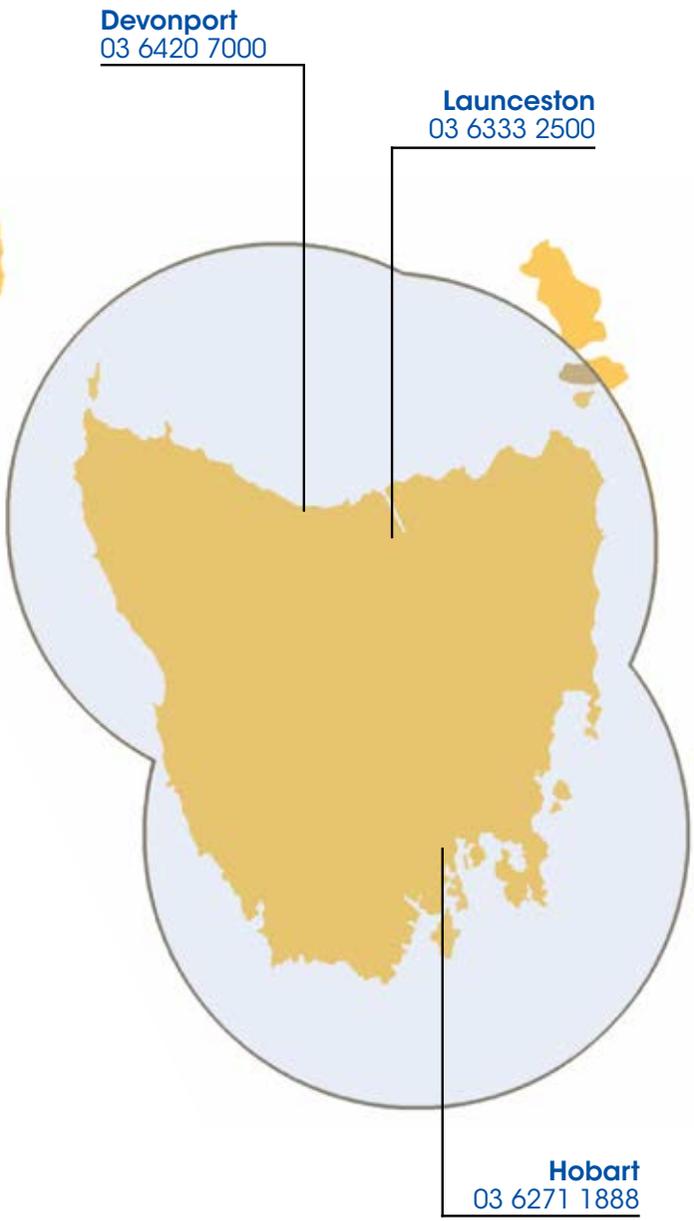
**Project Management**

**Minor Capital Works**

**Property Upgrades & Remodelling**



# Service Areas





**Fairbrother**  
FACILITY MANAGEMENT

**Devonport**

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Devonport Tasmania 7310

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**Launceston**

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Launceston Tasmania 7248

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**Hobart**

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Derwent Park Tasmania 7009

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